All About your Club Profile

Club User Guide 02





CONTENTS

This user guide is to help you navigate your Club Profile

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- 2. Accessing your club Profile
- 3. Editing your Club Profile
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What is the Club Profile?

This is where all the **information about your club** is housed, and is then fed to different areas of the system including the **Club Finder** and **Member Invoices**.

It is always important to ensure that the Club information is up to date.





Accessing your Club Profile

★ MY CLUBS

🖈 MY CLUBS

Select Club

International Taekwon-Do

INFO TKD CLUB TEST

📜 🛛 🔄 INFO INSTRUCTOR

Instructors and/or Admins will access the club's profile from their own member login, using the username and password set up in Club Guide 01

In the **My Clubs** panel at the far right you should see your club .



Click on the **three small dots**, select **Make Primary**







A MY PROFILE

Info Instructor

11/01/1985

test street

test suburi test city 1234 Nelson

New Zealand 12345678

InfoInstructo

Male

test.instructor@gmail.cor

NFO INSTRUCTO

Θ

Add Family Membe

12345671

MEMBER DETAILS MEMBERSHI

MENU MY PROFILE

Accessing your Club Profile

Click on the Menu button



Locate the tiles under the **My Club** header and click on the **Club Profile tile**, which will take you to the Club Profile Page







Editing your Club Profile

Click the buttons on the left to access each section of your club profile. Once you have reviewed and edited what you need to, click to **Save**.

≡ MENU	MY PROFILE	MEMBERSHIP	EVENTS & COURSES	Shop	Ì	INFC
		din and a set	titi, ternalisat MBER CLUB	★ Club Profile ★ Club Rofile Club details Club members BE Club Affiliation CREDENTIALS CREDENTIALS CREDENTIALS		
		Info TKE © Browns Hall, W	O Club TEST fest Street, Pleasantville, 2134	Basic Details Review and update club's basic details	-	
		CLUB CHECKLIS	ST FILE 🥥	Informational' Taekwon-Do MEMBER CLUB Info TKD Club TEST (CL000012)		
		CLUB DETA	AILS S	Basic Details Prowns Hall Social Media Pleasantville Attachments 2134		
				Club@infoTKDclub.co.nz		
			★ Club) Profile		
			× c	Club Attachments		
			18	Taekwon-Do MEMBER CLUB Attachment Commen	S	
			1	Basic Details I he Add Social Media address	dre 5, 9	ess see
				Attachments will he	SP	nt d

Basic Details

Club name incorrect? Email justgo@itkd.co.nz to have it amended.

Club Profile			
🛨 CLUB PROFILE 🛛 🗣 CL	UB DETAILS 🚢 CLUB MEMBERS	CLUB AFFILIATION	CREDENTIALS 🛱 FAMILIES
	Basic Details Review and update club's bas	ic details	Cancel Save
International*	Club Name	Club Type	
MEMBER CLUB	Info TKD Club TEST	Club	*
Basic Details	Address		
	Browns Hall		
Social Media	West Street		
Attachments			
	Town/City	Region	
	Pleasantville		e,
	Postcode	Country	
	2134	New Zealand	e,
	Email address		
	club@infoTKDclub.co.	nz	
	5		
	Phone		
	0256667777		

The Address here is the Postal Address (for Venue address, see <u>p.11</u>). This is where any physical mail will be sent so if you don't have a permanent venue you can use a **c/- address**





Editing your Club Profile

Basic Details

No Geo Location? Click the **generate** button and the system will create it for you.

Club Name	Club Type	
Info TKD Club TEST	Club 🛛 🗧	
Address		
West Street		
Town/City	Region	
Pleasantville	Q	
Postcode	Country	
2134	New Zealand 🔍	
Email address		
club@infoTKDclub.co.nz		
Phone		
0256667777		
Website		
www.yourclub.com		
Geo Location]
-39.4973654,176.912181	Generate	



Social Media

Enter direct links to your various social media pages.

★ Club Profile	
★ CLUB PROFILE 🛛 🖷 (CLUB DETAILS 🔹 CLUB MEMBERS 🖾 CLUB AFFILIATION 🗍 CREDENTIALS 🛉 FAMILIES
International Taekwon-Do MEMBER CLUB	Social Media Review and update social media details Cancel Save
Basic Details	X:
Social Media	LinkedIn:
Attachments	GooglePlus: Pinterest:

Logo

An ITKD logo has already been uploaded. Please do not upload your own club logo here. There are limitations to how it can be displayed so the National Body branding is the best in this instance for now.



Editing your Club Profile

Attachments

This is a place to upload and **safely store important or historical documents** etc for your club.

NB these are not accessible by your members, only your admin can see them.





Editing your Club Details

This information will feed into the ITKD Club Finder on the itkd website: <u>itkd.co.nz/club-finder</u> Most of the information will have been transferred over from the old database. **Review and update** the fields as required and **Save**

NB the Region and Abbreviation fields can only be changed by a National Admin justgo@itkd.co.nz

★ Club Profile	★ Club Profile	★ Club Profile
CLUB PROFILE CLUB DETAILS CLUB MEMBERS CLUB AFFILIATION CREDENTIALS FAMILIES International Taekwon-Do Profile	★ CLUB PROFILE SCUB DETAILS 小 CLUB MEMBERS SEE CLUB AFFILIATION SCREDENTIALS 付 FAMILIES	★ CLUB PROFILE 🗣 CLUB DETAILS 🏩 CLUB MEMBERS 🕺 CLUB AFFILIATION 📮 CREDENTIALS 🕇 FAMILIES
About the Club	Training Times	Mini kids program offered Yes •
Club Established Date	Mini kids program offered	No • Venues Venue Name Address 1 City Post Code Actions
Club Short Name	e Kubz program offered No e	Table doesn't have any entry.

NB the Club Affiliation, Credentials and Families tabs will be covered in later guides.





Editing your Club Details

You may notice some code in the About sections such as **

>**. This is code so that the text gets displayed properly on the website Club Finder. For example **
>** causes a line break. **So please leave the code as it is**, or feel free to add extra formatting if you know what you are doing.

Club Profile						
CLUB PROFILE 🔤 CLUB DETAILS	🖄 CLUB MEMBERS	CLUB AFFILIATIO	CREDENTIALS	# FAMILIES		
International Taekwon- Do						
nternational Taekwon-Do Profile	•					
0						
BOUT THE CLUB						
Abarritation Olivite		_				
About the Club						
					_	
Club Established Date						
		曲				
Region						
		٥				
Club Short Name						

Example of what you might see.

About the Club





Editing your Club Details

Venues

These are the venue addresses that will appear in the Club Finder. You can **edit** the existing venue information by clicking on the **pencil icon** or **delete it** by clicking on the **trash icon**. You can also add a new venue using the blue button above the venue listing.

Venues				
Venue Name	Address 1	City	Post Code	Actions
Stanmore Bay Pool and Leisure Centre	Stanmore Bay	Whangaparaoa		Ø 🗓

Select from the list of venues already in use in the system, or click on **Add a new venue** to get the details of a new one.





		× Sele	ect Venue				🗸 Save
r Club Profile		Type her	e to search				O Add New Venue
			Name	Address1	Post Code	Town	Country
★ CLUB PROFILE 📲 CLUB DETAILS 📲	CLUB MEMBERS	 Image: A set of the set of the	106 Britomart St	Berhampore		Wellington	New Zealand
			154 First Avenue			Tauranga	New Zealand
			16 Kowhai Road	Kelburn		Wellington	New Zealand
Training Programs			21 Soljan Drive			Henderson	New Zealand
			212 Newlands Road	Newlands		Wellington	New Zealand
	1		23 Tennis Court Road			Raumati South	New Zealand
			32 Victoria Street	Levin		Horowhenua	New Zealand
Mini kids program offered		I	39 Takanini School Rd		2112	Takanini	New Zealand
Yes ¢			441 Princes Street	Dunedin Central	9016	Dunedin	New Zealand
Kubz program offered		 	60 Kaipatiki Road	Glenfield	629	Auckland	New Zealand
No +		 ✓ 	68 Maeroa Road	Beerescourt		Hamilton	New Zealand
			Activities Hall	Clubs and Socier Building	ties	Dunedin.	New Zealand
Venues	Post Code	~	Alexandra Scout Hall (Beside Molyneux Aquatic Centre)	Poole Road		Alexandra	New Zealand
Table doesn't have any ez .		 ✓ 	Apanui Primary School Hall	Entrance off Pounama St		Whakatane	New Zealand
		 	Avondale Primary school	4 Crayford st we	st 1026	Auckland	New Zealand
	Save	 	Bethlehem School	66 Carmichael Road		Tauranga	New Zealand
			Casebrook		1 0004	A	
Select Venue be here to search						• A0	✓ Sav
Name	Address1		Post Code		Town	Cou	ntry
106 Britomart St	Berhampore			١	Wellington	New	Zealand



Club Essentials Package

The JustGo system includes a comprehensive solution to all your club management needs, e.g. managing member information, collecting club fees, communicating directly and automatically with your members, managing club finances, selling tickets (entries) to events and courses and hosting events eg gradings.

All clubs need to set up the JustGo Essentials package in their club area.

The display price is JustGo's standard price, but this will be **fully paid for by ITKD** so you will use a discount code to obtain the 100% discount.

Go to the **My Club** section in the menu and click on the **Just Go Subscription Tile**







Club Essentials Package There are two JustGo packages visible. Select Buy Now for the JustGo Essential package for 250 members. JustGo Subscription + Summary Most Popula JustGo Essential @ JustGo Pro @ Pavmen There's a plan for everyone, 250 Members 250 Members select the package that suits NZ\$23 /month NZ\$45/month Learn More About Essential Learn More About Pro Info TKD Club TEST **Try For Free Buy Now Try For Free Buy Now** Monthly | Quarterly | Yearly SAVE Transaction Fees: 4.2% + 45c Transaction Fees: 3.7% + 45c Email Management Email Management How many members do you have? Field Management Field Management Event Booking Forms Event Booking Forms 250 members 500 members 1000 members 2500 members Event Management Event Management Membership Management Website Builder Membership Journey All Subscription prices include taxes. Membership Management Does not apply to transaction fees. You may see an adjustment in the cart Product Cross Sell Click on **Yearly SAVE** based on your local tax rate. Subscription & Instalment Payments All Subscription prices include taxes. Does not apply to transaction fees. You If you want to upgrade to the JustGo Pro package email National Admin justgolditkd.co.nz before proceeding. may see an adjustment in the cart based on your local tax rate





Club Essentials Package

The Company Detail form will be pre-populated with information from your club basic details Make any changes or additions, then Click **Continue**

On the Summary Page, where the subscription charges are summarised, enter the discount code: **5588-K65AK2FUNY**

ustGo Subscription		JustGo Subscription			
- Pilong Plans Account	3 4 Order Payment	Priorg 1 2 Plans Account	3 Order Payment		
COMPANY DETAILS Please complete and verify your company details Company Name Info TKD Club TEST		Summary The following features are included in your JustGo Essential plan. • Email Management • Field Management • Event Booking Forms • Event Management • Membership Management			
Address Line 1 * Browns Hall		Subscription Charges A summary of the Subscription Services products is detailed below:			
Address Line 2		Item Name	Period Rate	Total	
West Street		JustGo Essential JustGo Essential - Renews Monthly Subscription for up to 250 members Subscription to start on 21/12/2024	Monthly \$22.73	\$22.73	
First Name	Last Name		Sub Total	\$22.73	
Info	Instructor	If you have discount code, please enter it here. discount code Apply	Overseas	\$0.00	
Email			Total	\$22.73	
club@infoTKDclub.co.nz					
Contact Number					
0256667777		Ulick apply .	Sub Total		\$0
		The total due will	Overseas		\$0
Back	Continue	change to \$0.00	Total		\$0
Terms & Conditio	ions Privacy Policy Help About Us	Click Continue			



International[®]

Taekwon-Do

Club Essentials Package

You will be asked to provide your banking or card details to cover any dispute charges that may arise during the use of the payment provider.

Click Continue

JustGo Subscription						
← Pricing						
	1	2	3	4		
	Plans	Account	Order	Payment		
Payment Method Which payment method would you like to use?						
🔿 Pay via Bank		Name on card	*			
• Pay by Credit/Debit Card		Testing Club				
		Card Informat	ion			
		4242 4242 424	12 4242			Save with link
		05 / 29			576	-0
		Country *			Postcode *	
		New Zealand	I	\$	2134	
		Back	Continue]		

You should receive a **confirmation message** that your Just Go Essentials Subscription has been activated

JustGo Subscription
WOOHOOI
You have successfully activated your JustGo Essential subscription. and it will last from 21/12/2024 to 21/01/2025 . Now let the fun begin and go to the Help Centre to get started.
Take me to the Help Centre







There will now be **additional Tiles** under the **My Club** header in your menu. If you can't see them you may need to scroll down.

You need to set up **Stripe** so that you can receive payments from ITKD as necessary and your students

What is Stripe?

Stripe is a payments platform that will enable your students to pay money to you via credit card, debit cards etc It will also enable you to be paid any club surcharges on grading or membership fees that you may choose to add.

Select the **Payment Dashboard** Tile.

Click on the green **Getting Started** button.









Create a new login to Stripe

Enter your **email** and **mobile phone number** (make sure you select **NZ** from the dropdown in the phone number field)

Following this, you will be asked for a mobile number to set up **two step authentication** on your account. Follow the prompts on the screen and enter your verification code.

NB: If you have an existing Stripe account login, you will need to either enter the password for your existing account, or change the email address to create a new account.

Don't worry if you enter something incorrectly. If necessary, you can quit part way through the set-up and re-start from the beginning.



Let's get started Fill in a few details below.		
Email address		
Phone nu We'll text t apply. By c In test mod	Imber his number to verify your account. Message and data rates may ontinuing, you agree to our Terms of Service and Privacy Policy. de, you can skip this with the test phone number.	
NZ 🗘	+64 21 123 4567	
	Submit →	





Once your account has been finalised, you will be asked about your "**Business**".

You will need to select the type of structure you operate under, and will need to provide further information.

It is important when entering information, regardless of the type of "business" you select, that the information **matches any legal documents**.

Stripe will complete an automatic verification process using the supplied information. Where details cannot be automatically verified, you will need to verify your information with proof of identity and address etc

The most likely ones will be either Individual/Sole Trader or Club/Society/Not for Profit

Read p19 and p20 to see which will be the best fit for your club.





Individual/Sole Trader

You will be asked if you have a NZBN, your personal information (not your club), and your club website URL.

If you don't have a website, Click on **no URL** and provide a brief description of what your club does.

Finally you will need to provide your bank details for any deposits from Stripe to be made into.

The system may ask you to upload ID and Home address verification.

Tell us about your business

Business structure		
I have a New Zealand business number (NZBN)		
🔘 I do not have an NZBN		









Or you may select

Club/Society/Not for Profit

This is most suitable if your club is an incorporated society or registered charity.

You will need to enter information on your organisation including legal Business name, Business Registration number, plus your registered business address and contact info. If you don't have a website, Click on **no URL** and provide a brief description of what your club does.



Busine	ess details
Tell us a few JustGo.	details about how you earn money with
Your website	
www.examp	le.com
Share the well profile where that are gene or services are	osite, app, social media page, or other online you sell or promote products or services. Websites ric, under construction, or sell restricted products en't supported.
No URL?	
	Continue
	continue

Next you will enter information on executives and/or directors within the organisation followed by banking information.

Upon reviewing your information you will complete the setup and be redirected back to your **Payment Dashboard in JustGo.**





What's Next?

Congratulations, you have updated all your club details and information, activated the JustGo Subscription package and signed up for Stripe.

The next guide will introduce you to how membership information is displayed, sorted and summarised.



